



# Customer Success Story



## Centralised Platform

“Wizuda CFS provides us with a centralised platform with no file size limitations so employees don’t need to use alternatives. We now have full visibility and audit trails over all of our transfers.”

## Pieta House implement Wizuda Compliant File Share to securely share confidential information in accordance with GDPR requirements.

Pieta House is a non-profit organisation tackling the issues of suicide and self-harm in Ireland. Pieta House has 15 centres nationwide and have supported 35,000 clients since 2006. Since 2016 they also offer support and counselling services for those bereaved by suicide.

### The Challenge

As Pieta House deal with highly sensitive information, such as suicide prevention and self-harm on a daily basis, implementing a secure and GDPR compliant secure file sharing solution was of the utmost importance to them.

Cathy Kelly, Director of Operations and Development for Pieta House said, “The security and confidentiality of our customers and their data is obviously of paramount importance to us all at Pieta House. With the upcoming GDPR, and its emphasis on accountability, it was also vital for us to be able to show we have the processes and systems in place to clearly demonstrate our full commitment to compliance.”



## Security Safeguards

“An additional benefit of CFS is the ability to add additional security safeguards such as restricting the file to be viewed only.”



## Improved Operational Efficiencies

“We found the implementation and roll out of Wizuda a very straightforward project and the central platform for data sharing it has given us is not only a key part of our overall GDPR compliance programme but has also delivered significant operational efficiencies.”

“Darkness into Light is our flagship annual fundraising and awareness event, which began in Ireland in 2009. This event has grown massively since it was established and now takes place in over 150 locations worldwide. Due to the internationalisation of this event, and the scale of personally sensitive data we share, it was vital for us to be able to demonstrate that our data was being handled in a secure manner,” added Cathy.

## The Solution

Wizuda’s Compliant File Share software was the perfect solution for Pieta House. Cathy continued, “While we had previously used other methods for transferring large files, none gave us a centralised platform. Wizuda CFS provides us with a centralised platform with no file size limitations, so employees don’t need to use alternatives. We now have full visibility and audit trails over all our transfers.”

“While the GDPR played a key role in Pieta House implementing a Compliant File Share system, the security of our data was also of the utmost importance. With CFS, all of our messages and files are encrypted at rest and in transit. An additional benefit of CFS is the ability to add further security safeguards such as restricting the file to be view only,” added Cathy.

Cathy continued, “We found the implementation and roll out of Wizuda a very straightforward project and the central platform for data sharing that it has given us is not only a key part of our overall GDPR compliance programme but has also delivered significant operational efficiencies.”

## About Wizuda

### Developing IT Solutions to Make Businesses Better

At Wizuda we focus on developing IT solutions which help businesses grow and empower people to collaborate and stay connected securely and compliantly. Specialists in secure data transfer since 2001, all development and support operations are carried out from our two Irish offices located in Dublin (Wizuda Headquarters) and Limerick. We pride ourselves in developing software solutions that allow organisations to take back control of their file transfer and data sharing operations, enabling them to operate efficiently, securely and compliantly.

