



# Customer Success Story



## Increased Security

"Wizuda CFS offered us the most in terms of security and data protection features, especially in terms of alignment with the practices encouraged by the incoming GDPR."

## Wizuda roll out GDPR Compliant File Share software to Health Services Staffs Credit Union (HSSCU).

Health Services Staffs Credit Union (HSSCU) is one of Ireland's largest and strongest Credit Unions, offering a wide range of financial products and services to members at competitive rates and attractive terms since 1970.

### The Challenge

Member trust and loyalty is at the heart of the core values at the HSSCU and drives business decisions, operational performance, and efficiencies. The HSSCU needed a secure and complaint file share solution to share highly sensitive personally identifiable data on their members and clients in accordance with the GDPR.

Mary Peters, Operation Manager of the HSSCU explains, "Data protection has been a top priority for us in the countdown to the upcoming GDPR. One of the main challenges we faced was our inability to see where our data was being shared and stored, as well as the lack of a system to prove this in the event of a data protection audit. As an organisation whose core values are built around trust and loyalty, we felt it was vital to implement a Compliant File Share (CFS) solution to provide our members with the security of knowing that their data was being handled in a secure and complaint manner under stringent processes."



### Outlook Plug-in

“We were really impressed with the Outlook plug-in which allows us to upload files through CFS without having to log into the portal.”



### Customer Trust

“CFS has led to an increased level of trust among our members. They know that their personal data is in safe hands and they can trust that we, as an organisation, have taken all reasonable measures to protect it.”

## The Solution

Wizuda’s CFS solution was the perfect solution for the HSSCU, providing them with maximum assurance that all their file transfers are being handled compliantly, both internally and externally.

Catherine Byrne, General Manager of HSSCU said: “With the increase in cyber-attacks that are being reported across all industries, we knew we needed to act now. We want to be at the forefront for data protection compliance and lead by example, so we spent a lot of time reviewing products in the file and data transfer space. After a lengthy process, we selected Wizuda’s CFS solution because it offered the most in terms of security and data protection features, especially in terms of alignment with the practices encouraged by the incoming GDPR. Our members need to know that their personal data is in safe hands and that they can trust that we, as an organisation, have taken all reasonable measures to protect it.”

Mary Peters added, “The implementation of a CFS solution has been a significant step for us on our journey to becoming data compliant. CFS provides us with a vital reporting layer which is in line with the overall GDPR culture of accountability, enabling us to demonstrate compliant processes. One of the features that really stands out for us is Wizuda’s CFS Microsoft Outlook plugin. Additionally, the readily available compliance reports provide instant assurance over the quality and compliance controls in place.”



## About Wizuda

### Developing IT Solutions to Make Businesses Better

At Wizuda we focus on developing IT solutions that help businesses grow and empower people to collaborate and stay connected securely and compliantly.

Headquartered in Dublin, Ireland, our ethos is, “Because Data Deserves Privacy.” Our Compliant File Share (CFS), Compliant Data Transfer (CDT) and Digital Subject Access Requests (DSARs) products, simplify GDPR compliance and enable secure file transfers for companies throughout the world, every minute of every day.

Wizuda is the innovation leader in providing software solutions that allow organisations to take control and track all data flows, internally and externally, to create an environment of compliance and data privacy.

Wizuda customers have peace of mind that their data transfers are secure, compliant, visible and audit ready at all times.