Simplifying Subject Access Request Management

Wizuda's SARs solution provides a centralised hub for managing your Subject Access Requests securely, compliantly, and efficiently. Standardise how your business receives and fulfils requests to ensure you are compliant under GDPR legislation.

With built-in Compliant File Sharing capabilities, the Wizuda SARs solution provides a secure way for users to share personally or commercially sensitive data, both within their organisation and externally with third parties. Furthermore, users benefit from the ability to securely receive sensitive information from external customers and clients. There are no file size limitations with Wizuda SARs, removing the need to use multiple file sharing tools such as USB, WeTransfer, and Dropbox.

Core Features

Feature	Function	Benefit
SARs Form & Portal		
Customisable SARs Form	Create your own custom SARs web form to meet your business requirements.	Simply create your own Subject Access Request Form(s) to meet your own specific business needs with our easy to use drag and drop functionality.
Website Integration	Your SARs form can be easily integrated into your own website with minimum effort.	Enable SARs requests to be submitted via your website through our website integration options.
Custom Branding	Custom branding enables you to apply your own company logo, colours, and fonts.	Custom brand your instance of Wizuda so your clients see your logo, colours, and fonts.
SARs Management		
Case Management	Each SAR is automatically assigned to the authorised personnel who can manage the case through to closure and reassign to the relevant colleague as and when required.	Full case management functionality to see your SAR through to completion, and within the required timescales. This includes workflows and full reporting.
Customisable SLAs	Create SLAs specific to your SARs processes. Whilst 1 month is the legal time period, you can build in extra internal SLAs to work toward, and extensions where relevant.	You can have many SLAs for your SAR, e.g. internal SLAs may be shorter than the official SLA, and you may also require the ability to extend the standard 1 month time period where an exception is granted.
Manual ID Verification	Stipulate which forms of ID the requestor needs to upload to fulfil their SARs request. You can then approve each of these as part of the SARs process.	As part of the standard functionality, you can request that specific IDs must be uploaded per request, and each of them then go through the approval process. There is no file size limit on what can be uploaded.
Automated ID Verification	Option to integrate Wizuda SARs with automated ID Verification solutions.	Automate the ID Verification process for the highest level of security and verification.
ID Verification Safeguards	Safeguards are automatically built into the system as standard.	Our built-in safeguards prevent the risk of data being sent to the requestor prior to the adequate level of ID being verified.
Automated Notifications	Choose when you wish to receive an automated notification on the progress of the SAR - available to authorised departments and users.	As part of an authorised list of personnel, you can receive automated notifications for specific, or all general updates to the SAR, as and when they occur.
SARs Dashboard & Reporting		
Full Audit Trail & Compliance Reporting	Wizuda comes with a full SARs audit trail and compliance reporting.	Ensure you can demonstrate compliant SARs processes with the Wizuda SARs full audit trail and compliance reporting.
SARs Dashboard	Have a visual overview of your SARs and review your KPIs in an instant.	The SARs dashboard enables you to have a visual overview of your SARs including number of requests received, status, priority, SLAs etc.
Custom Reporting	Build your own reports with this easy to use drag and drop reporting functionality.	Need more than the standard reports available in the system? No problem, simply create your own with this easy to use drag and drop reporting module, without incurring any additional costs.

Compliance Features

Feature	Function	Benefit
Data Anonymisation		
Anonymisation Module	Anonymise all personal data not relating to the requestor of the SAR using our anonymisation module. This includes built-in, easy to use techniques such as applying anonymisation, pseudonymisation and/or exclusions. The user-friendly preview enables users to see the changes applied to their sample data prior to saving.	The Data Anonymisation Module removes the need to use separate data transformation tools and gives users the ability to anonymise data in accordance with GDPR prior to sending. For example, you could have a file that you need to remove all other personal data from except the SAR requestor's information.
Secure Messaging		
Send Large File Sizes	Send SARs of any size to the requestor. There are no file size limitations.	Many SARs contain large file sizes which is not an issue with Wizuda SARs.
End to End Encryption	All messages and files are automatically encrypted both in transit and at rest.	Automatically have peace of mind that all messages and files are encrypted as standard, both in transit and at rest.
View & Download Visibility	As standard, all messages give you the ability to view when the recipient has downloaded or viewed the content.	Gain visibility of when the requestor has viewed or downloaded the messages and content.
Data Retention Schedules	Set your automated SARs case file retention schedules as per your company policy.	Ensure your SARs data retention schedules are in line with your company policy and set them to auto-delete at a schedule of your choosing.
Message Expiry Period	Set an expiry time on which the data sent to the requestor expires, in line with your company policy.	For additional security, set the message to the recipient to expire as per your company policy retention schedules.
Pre-Populated Recipient Field	Our built-in safeguards ensure the recipient field is auto-populated with the requestor email address to prevent personal data being sent to the incorrect recipient.	Wizuda SARs is designed to help you avoid the most common data breach of sending personal data to the incorrect recipient by auto-populating the recipient field with the requestor contact details on all relevant external communications.
Customisable Watermarking	Apply customisable watermarks to documents.	For additional security, apply customised watermarks to the documents prior to sending.
Message Scheduling	Scheduling allows the user to send messages at a future date and time of their choosing.	Scheduling enables users to send messages in the future at specific dates and times in line with their SLAs, even while they're not online.
Geo-Location Auditing Options	For additional security, Wizuda provides users with the option to select from a list of safe countries or regions within which your data can be downloaded.	Geo-Location Auditing helps to ensure your data is only viewed or downloaded from a list of safe countries or regions.
Black/White Domain Lists	At an admin level, specific domains can be blacklisted or whitelisted to further control where users can send sensitive data to.	Additional security can be enforced, at an admin level through the use of black and white domain list management, to prevent sensitive data from being sent to selected countries or businesses.
Message Retraction	Ability to instantly retract a message.	In the unlikely event that incorrect data is sent to the requestor, SARs comes with the ability to instantly retract the data so it's no longer available to the recipient. You have full visibility as to whether the file has been read or downloaded prior to retraction.
Hosting Options		
Custom Domain Name	The Wizuda CFS Hosted Premium and Enterprise packages include the option to have your own custom domain name.	The Custom Domain Name gives you additional flexibility and options in terms of marketing your own brand.
Self-Hosting Options	The Wizuda Enterprise package includes the ability to host on premise, in your own private cloud, or a hybrid of both.	Some businesses need to keep all of their data on their own network. The Wizuda Enterprise package includes multiple self-hosting options.

About Wizuda

Developing IT Solutions to Make Businesses Better

At Wizuda we focus on developing IT solutions which help businesses grow and empower people to collaborate and stay connected securely and compliantly. Specialists in secure data transfer since 2001, all development and support operations are carried out from our two Irish offices located in Dublin (Wizuda Headquarters) and Limerick. We pride ourselves in developing software solutions that allow organisations to take back control of their file transfer and data sharing operations, enabling them to operate efficiently, securely and compliantly.