Customer Success Story

DPN SOFTWARE

Easy Implementation

" The implementation was really straightforward, and the software is very intuitive, providing us with the security, controls and visibility we need over our data sharing activities."

DPN Software implement Wizuda Compliant File Share on their path to GDPR compliance.

DPN Software is the author of the Isle of Man's premier payroll system, Paymaster Manx which caters for every conceivable payroll need in a user-friendly manner and incorporates all legislative changes as and when required.

The Challenge

As a provider of payroll and HR software solutions, DPN Software were faced with the difficulty of dealing with thousands of customers and clients personally identifiable data in a secure manner under the GDPR. This was a difficult challenge as the data in question is highly sensitive, meaning the most stringent measures must be in place to ensure there is no data breach. Mark Broderick, Managing Director at DPN Software commented, " The introduction of the GDPR was a real worry for us as the type of data we transfer and store on a daily basis is highly sensitive, personally identifiable data containing details about customers wages, addresses, and bank details. We knew we needed to act fast on this and make sure we got organisation wide secure and stringent data transfer processes in place in advance of the GDPR."

Improved Customer Relationships

"We believe that being able to show all of our clients that we take the security and confidentiality of their data extremely seriously is absolutely vital for us in building long term relationships with our customers."

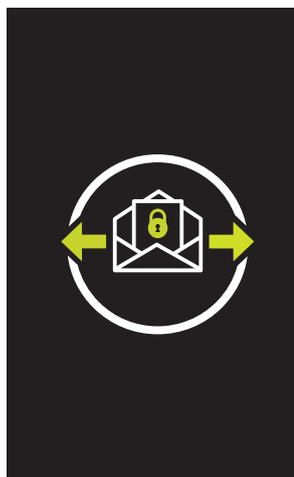## *Centralised Solution for File Sharing*

"We found the implementation and roll out of Wizuda a very straightforward project and the central platform for data sharing it has given us is not only a key part of our overall GDPR compliance programme but has also delivered significant operational efficiencies."

Not only did DPN Software know they had to implement a compliant file share software in their organisation, but they needed a secure system that they could transfer and share large file sizes both internally amongst employees and externally with clients. Huge amounts of data in large files were being shared through email and WeTransfer prior to the implementation of Wizuda CFS. Mark added, "The way we were handling data prior to implementing Wizuda CFS was by sharing and transferring our files over email and other file sharing methods like WeTransfer. Some files contained large amounts of data and could not be sent through these methods as one file, which was both time consuming and frustrating."

The Solution

The Wizuda CFS solution provides DPN Software with a secure way to share personally and commercially sensitive data both within their organisation and externally with their clients, and proves that they are taking data protection seriously, "We believe that being able to show all of our clients that we take the security and confidentiality of their data extremely seriously is absolutely vital for us in building long term relationships with our customers. With the Government being very clear about its commitment to strengthening Manx data protection law to reflect the upcoming GDPR, it's vital for ourselves and businesses across the island to be able to clearly prove compliance," said Mark.

The CFS solution removes the restriction of file size limitations for DPN. They can now send files of any size internally and externally, making their day-to-day data processes compliant but also much more efficient. "Unlike standard email, Wizuda CFS has enabled our company to send and receive unlimited sized files to internal and external parties. This enables us to use one central file sharing solution and avoid using alternative methods such as USB, Dropbox or WeTransfer, which has saved us time and money."

About Wizuda

Developing IT Solutions to Make Businesses Better

At Wizuda we focus on developing IT solutions that help businesses grow and empower people to collaborate and stay connected securely and compliantly.

Headquartered in Dublin, Ireland, our ethos is, "Because Data Deserves Privacy." Our Compliant File Share (CFS), Compliant Data Transfer (CDT) and Digital Subject Access Requests (DSARs) products, simplify GDPR compliance and enable secure file transfers for companies throughout the world, every minute of every day.

Wizuda is the innovation leader in providing software solutions that allow organisations to take control and track all data flows, internally and externally, to create an environment of compliance and data privacy.

Wizuda customers have peace of mind that their data transfers are secure, compliant, visible and audit ready at all times.