

CUSTOMER SUCCESS STORY

STUBBSGAZETTE

Financial Services

GDPR compliant file sharing

Working with a range of clients from local SME's to major multinationals since 2008, StubbsGazette is a market leader in business information, credit referencing, compliance, debt recovery, and associated software solutions in Ireland.



The Challenge

As part of their overall GDPR compliance programme, sourcing the right solution for their file sharing activities was key, due to the highly sensitive nature of the information they work with.

James Treacy, Managing Director of StubbsGazette explains, "We felt there was a big need to introduce a GDPR Compliant File Share solution in StubbsGazette. We carry out a number of extremely important and sensitive processes on behalf of our customers, including screening for anti-money laundering purposes, politically exposed people checking, credit checking, and debt collection. This requires a lot of highly sensitive information to be shared internally and externally, so it was of the utmost importance for us to have a very compliant file share system in place."

As well as this, some of StubbsGazette's clients were struggling to understand how to use the current system they had in place and it was causing issues with integration. Mort O'Sullivan, CTO of StubbsGazette said, "Before we implemented Wizuda's CFS solution we had our own SFTP server, where we had to create encryption keys for our clients and pass them on with a guide on how to use them. We found a lot of our clients were calling us with issues regarding permissions for installation of an SFTP client, and also found that some clients weren't familiar with what an encryption key was and how to implement it. With this system, we had no real audit trail outlining what happens with each file."



Increase in Business

"Not only has CFS increased trust among our customers, it has also increased business from them as a result."



Easily Integrated

"Wizuda seamlessly integrates with our existing technologies and has empowered Compliant File Sharing behaviour without compromising the efficiency of our day to day business operations or those of our clients."



The Solution

Wizuda's CFS solution was the perfect solution for StubbsGazette, providing them with a highly secure, easy-to-use, and GDPR compliant file sharing platform. StubbsGazette can now share files internally and externally and interactions with clients has become much simpler.

"Our company has benefited from implementing Wizuda's CFS solution by giving us great comfort in knowing that all the data we are sending to our customers, suppliers, and third parties is being treated securely and is only available to the people that require it. Wizuda's CFS solution really helps us demonstrate to our customers that our file sharing systems are secure with auditing and reporting features and it enables us to prove we are handling their data compliantly under the GDPR," said James.

"With Wizuda's CFS solution, the audit trail provides us with full visibility of what was transferred, who it was transferred by, how many times a file was downloaded,

auto deletion of files after a certain period, and all of this is configurable per individual client."

Wizuda's CFS solution has also led to an increase in business at StubbsGazette. "Wizuda's CFS has enabled us to demonstrate to our customers that our data transfer systems were very secure and there was an auditing and reporting system in place, so our customers could see how we treat their data. Not only has this increased trust among our customers, it has also increased business from them as a result," explained James.

James added, "Implementing Wizuda's CFS solution has been a key part of our overall GDPR compliance programme, and we have been actively recommending Wizuda's CFS to our clients in helping them prepare for GDPR."



Full Audit Trail

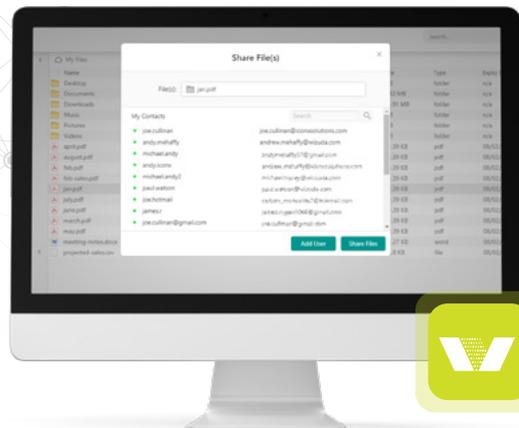
"We see the roll out of Wizuda as a significant part of our overall GDPR compliance programme. Wizuda helped advise us on the key parameters and policies needed to protect key data under GDPR and how to map out an audit trail to ensure compliance."



More Security Controls

"Our customers certainly have more security controls both from a physical and compliance point of view. They will be able to demonstrate to legal and compliance officers that their file share processes both in and out of the company are GDPR compliant."

See product overview on our website



About Wizuda

Developing IT Solutions to Make Businesses Better

At Wizuda we focus on developing IT solutions which help businesses grow and empower people to collaborate and stay connected securely and compliantly. Specialists in secure data transfer since 2001, all development and support operations are carried out from our two Irish

offices located in Dublin (Wizuda Headquarters) and Limerick. We pride ourselves in developing software solutions that allow organisations to take back control of their file transfer and data sharing operations, enabling them to operate efficiently, securely and compliantly.